

PRIVACY STATEMENT

1. Introduction

Daniels OFP BV (hereinafter: "Daniels") processes personal data on a daily basis. In doing so, Daniels acts within the law. Daniels respects the privacy of the persons about whom it receives information and handles that information in strict confidence. In this privacy statement, we explain what personal data Daniels processes and for what purposes. We recommend that you read this privacy statement carefully.

Daniels OFP BV, having its registered office at Landjuweel 57 in (NL-4871 LJ) Etten-Leur, the Netherlands, Chamber of Commerce number 50243381, is the controller for the processing and storage of your personal data. If you have any questions about the contents of the privacy statement, you can contact Mr P. Daniels via e-mail address: info@danielsofp.eu.

2. Personal data

Daniels processes different types of personal data for different purposes. We explain below which personal data we process, and for which purposes.

Performance of agreements

For the performance of an agreement for the provision of services, we need your name, e-mail address, address details, payment details and your telephone number. We publish these data on our general platform, to which professional parties (such as growers) have access following our approval.

Service provision

Following the termination of the agreement, the agreement may still influence the processing of personal data. In order to complete the purchasing and transport processes successfully, we can process your name, e-mail address, address details, payment details and your telephone number in our own records even after the termination of the agreement. In this way, we may contact you, if necessary, to settle our service provision, for instance, in order to discontinue transport that has already commenced. The above will not prejudice the fact that we will erase your data as soon as possible from the platform.

3. Recipient

We do not share your personal details with companies, organisations and individuals outside Daniels, except in one of the following circumstances. Daniels imposes conditions on the recipients of your personal data to ensure that these data are handled confidentially and are secured.

Performance of an agreement

We are permitted to provide your personal data to a third party if this is necessary for us to meet our contractual obligations to you. For instance, personal data are exchanged with transport companies, quality control parties and other third parties that need to be engaged for the performance of an agreement.

With your consent

With your consent, we can provide your personal data to other parties. That consent applies only if it is clear what you are granting your consent for and what the consequences are.

For external processing

We provide personal data to our partners so they can process these data for us based on our instructions and in accordance with our privacy policy and other applicable confidentiality and security measures. Our partners include our IT suppliers and the manager of the CRM system.

For legal reasons

We share personal data if we believe we are required to disclose that data to comply with applicable laws and regulations, legal proceedings, or requests from government agencies.

Statutory obligation

We will provide your personal data if we are required to do so by law. That might be the case, for example, if the police request data from us in the context of a fraud investigation. Another example might involve a request from a Tax Inspector, who is entitled, pursuant to Section 47 of the Dutch General Tax Act [*Algemene wet inzake rijksbelastingen*], to demand all information that could be relevant to the imposition of taxation.

Retention period

We do not keep your personal data any longer than necessary, unless the law requires us to keep your personal data for a longer period of time. Our basic principle is that we keep personal data only as long as necessary to enable us to supply you with our products and/or services. After this goal is achieved, we will delete your personal data to the extent possible. If, for instance, you have provided your e-mail address so that we can keep you informed of our services, we will retain your data for that purpose.

4. Transfer of personal data outside the EU

Daniels may transfer your personal data from the Netherlands to a foreign country. Countries within the European Economic Area (EEA) have same level of personal data protection as the Netherlands. We may transfer your personal data with due observance of the general requirements of privacy legislation. As Daniels serves the European market, we may, for instance, transfer your personal data to European growers and/or to a European client.

On occasions, growers or clients have registered for the platform that are located outside the EEA. As the exchange of personal data is managed via the platform within the EEA, no transfer of personal data takes place. Daniels is therefore not required to adopt any supplementary appropriate measures.

5. Cookie policy

To ensure that the website functions properly, Daniels uses cookies.

A cookie is a small text file that is saved on a visitor's electronic device the first time they visit a website. The purpose of cookies is to collect information about someone, the website, or statistics. Some cookies are also intended to improve users' experience of the website.

Types of cookies

We make a distinction between functional and non-functional cookies. We always install functional cookies. These are necessary for the efficient operation of the website and process personal data only for the purpose for which these data are completed. For instance, the cookie retains personal data entered for placing an order. Non-functional cookies process personal data outside your field of vision. That is why we always ask for your consent before using these cookies.

We use the following non-functional cookies.

Analytical cookies

We use analytical cookies to collect statistics on users' use of our website. By analysing website use, we can improve the website for the users.

The data that are saved include the following:

- the IP address, which is anonymised;
- technical characteristics, such as which browser you use;
- the page from which you visited the website.

Tracking cookies

These are cookies that are installed in order to identify an Internet user on a website. By installing tracking cookies, we can keep track of which Internet pages you visit. We can deduce your preferences and interests based on which websites you visit. We can make you personal offers based on that information.

Blocking and deleting cookies

If you do not want our website to be able to install cookies on your computer, you can indicate that in the cookie notification you see when you first visit our website.

Did you accept cookies previously? If so, you will no longer see this notification and you will have to remove the cookies yourself (if so desired).

You can also opt to block the installation of cookies via your browser. Have you blocked all cookies? If so, our website will not operate as effectively. We advise you to delete only the cookies you no longer wish to have. You can do this via your browser settings.

When your personal data are processed using cookies, you can still exercise the rights summarised above in Article 5 of our privacy statement.

6. Your rights

You can assert several statutory rights against us: you are entitled to access, correct or supplement and delete your personal data, and restrict the processing of your personal data, as well as to have digital data transferred to you and to assert an objection. We explain these rights below. We also explain how you can assert these rights against us.

Right of access

At your request, we will notify you in writing about whether we process your personal data. Upon making such a request, you must identify yourself using a copy of your driving licence or an identity document. In our response, we will explain which of your personal data we have processed or are still processing and we will provide you with a copy. We will also explain the purpose for which your data were or are being processed, with whom those data are shared, how long we still expect to store these data, and which rights you can assert.

Correction or supplementation

Once you have examined your personal data, you may request us to correct errors or add information to rectify incomplete data. Our response to your request will contain the reasons for that response. If we implement a correction, you will receive an additional statement from us. Any recipients of your incorrect or incomplete data will also receive that statement.

Deletion of data

You can request us to delete your personal data from our systems in one or more of the following cases:

- the personal data is no longer needed for the purposes for which we processed it;
- you withdraw your consent for processing or further processing and no other basis for processing exists;
- you submit an objection, with grounds for that objection, and there are no compelling reasons for not honouring your objection;
- we have processed the personal data unlawfully;
- we have to delete your personal data on the basis of a statutory obligation;
- we have collected your data by means of mobile telephony or Internet services.

Restriction of processing

If you have reported an error or deficiency in your personal data to us, you can request us to restrict the processing of your personal data as long as we are processing your request. You may also request us to restrict our processing of your personal data if you believe that we are processing your data unlawfully, if we no longer need that data, or if you have objected to the further processing of your personal data. After receipt of your restriction request, we will only process the data after obtaining your consent or for compelling reasons (such as judicial proceedings).

Transfer of digital data

If you have provided us with personal data in a structured, commonly used digital file format and we have processed your data with your consent or as part of our performance of an agreement with you, you have the right to request a copy of this data from us. In those cases, you can also request us to forward your data directly to another service provider.

Objection

You may object at any time to the processing of personal data that relates to you. That is particularly true when it comes to profiles we have created based on your personal data. We will cease processing your data after we receive your objection, unless we have compelling, justified interests in continuing processing that outweigh your interests, rights, and freedoms.

If we process your personal data for direct marketing purposes, you can object to such processing at any time, upon which we will immediately cease that processing.

Exercising your rights

If you wish to exercise one or more of the rights summarised above, you can contact us via e-mail address info@danielsofp.eu. Daniels will take a decision regarding your request within four weeks, unless we inform you within that period that we need slightly more time.

Are your personal data being processed based on your consent? You are entitled to revoke that consent. The revocation of your consent will not affect previous processing done based on that consent.

7. Liability

Although we manage this website with considerable care and attention, it is possible that the site contains incorrect information. Daniels cannot be held liable for technical or editorial errors occurring in this website, or for any consequential losses suffered as a result of the use or temporary non-availability of this website or links to third-party websites.

8. Complaints

If you have a complaint about the use of your person data, we refer you to the complaints procedure at the [Dutch Data Protection Authority](#). This body is authorised to examine your complaint.

9. Any questions?

Do you have any questions? If so, please e-mail them to: info@danielsofp.eu.

This privacy statement accords with the General Data Protection Regulation. We reserve the right to update this privacy statement periodically. The most recent version will be published on this page.

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